

Transforming Housing Repairs



DYNAMIC SCHEDULING

+

MOBILE WORKING

+

HEARTS & MINDS

+

SUPPLY CHAIN

=

CUSTOMER DELIGHT

+

IMPROVED PRODUCTIVITY

+

REDUCED COSTS

Dates and locations:

- Tuesday 20th November - LONDON
- Wednesday 21st November - BIRMINGHAM
- Thursday 22nd November - YORK

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Xmbrace has helped 90 organisations in the housing repairs sector achieve the above transformation.

Continuing our highly successful programme of FREE half-day seminars, we will be sharing the experiences gained over the past 6 years through informal workshops, allowing housing repairs professionals to come together, listen and debate.

Specific areas addressed will include;

- The key success factors for each of the four building blocks identified above
- The main barriers to success, again for each element
- How working more flexibly can change the way responsive, voids and planned resources are managed
- Where in the organisation savings can be made and what organisational changes are needed
- The scale of savings that successful organisations are realising
- Case studies highlighting the most successful change management techniques we have seen
- How OPTI-TIME, Xmbrace's dynamic scheduling system, can provide the foundation for the new processes and drive the change in business processes.

